

Total Registered Patrons 15,216
 Total Mat-Su Borough Resident Patrons 11,785
 Total City of Palmer Resident Patrons 3, 431
 New Library Users added 2019 776

Statistics:

Patron Visits/Count 109,265
 Reference Questions 12,360
 Library Computer 24,430
 Website hits 907,052
 WIFI Sessions 16,271
 Circulation(PPL items) 93,720
 Circulation 120,704 (JLC items checked out to Palmer Patrons)

Magazine circulation 668
 Take Home Paperbacks 249
 ILL lend 246 Received 63
 Total Volunteers 302 volunteers worked 1,443.95 hours

Total Totes sorted 2,574

MSLN 1,769 Mat Su Library Network Libraries (7 libraries)
 MSB 1,036 (MSB 5 Libraries) 733 Wasilla
 Total JLC Totes sorted 805 (These are totes with PPL items going between JLC libraries.)

Postage: Total \$5,168.46 with 2,063 items mailed

Bills: \$653.20 Bills 1,074
 ILLs: \$803.79 ILLs sent 275
 ALC items: \$3,689.31 ALC items sent 677
 Misc: \$22.16 items sent 37 (returns, thank you notes, funding requests, etc..)

Programs:

Children’s Programs	354	Events	15,036	Participants
Class Visits	18	Events	904	Participants
Young Adult Programs	110	Events	1,401	Participants
Adult Programs	201	Events	3,997	Participants
Total Library Programs	683	Events	21,338	Participants
Community Events	723	Events	1,189	Participants
Total Programs and Community	1,406	Events	22,527	Participants