

Total Registered Patrons	14,309
Total Mat-Su Borough Resident Patrons	11,055
Total City of Palmer Resident Patrons	3,254
New Library Users	69

Statistics:

Patron Visits/Count	7,927
Reference Questions	1,288
Library Computer	1,633
Website hits	55,863
WIFI Sessions	1,114
Circulation(PPL items)	10,272
Circulation	9,601 (JLC items checked out to Palmer Patrons)
Circulation by Road Service area for month of November 8,972	

TOTAL	PIECES	CIRC
K-KENAI		1
MS-ALPINE		238
MS-BIGLAKE		40
MS-BOGARD		473
MS-BUTTE		1065
MS-CASWELL		5
MS-FAIR		194
MS-GOLDTR		375
MS-HATCH		11
MS-HOUSTON		28
MS-KNIK		319
MS-LAZYMTN		578
MS-LIB-ILL		18
MS-MEADOW		64
MS-MIDWAY		450
MS-NCOLONY		118
MS-OUTRSA		58
MS-PALMER		1831
MS-SCOLONY		2935
MS-TALKEET		4
MS-WASILLA		157
MS-WILLOW		8
SLDTNA-OUT		2
TOTAL		8972

Magazine circulation	205
Take Home Paperbacks	110
Total Volunteers 25 volunteer hours	86.25

Closure: The library closed on Friday November 30th, the day of the Earthquake. Many books fell off the shelves, metal ceiling slats came down or were hanging, two light fixtures in the meeting room were hanging. Clean up was handled in a quick and efficient manner by staff. Due to the aftershocks and the potential for metal ceiling slats to come down on patrons, the library stayed closed on Friday. Normal hours on a Friday are 10:00AM till 2:00 PM. The phone calls were answered by staff all day reassuring patrons that their items would not be overdue. After 2:00PM staff that had vacation time, elected to use their vacation time to go home and check on the status of their homes,

children, and pets. The few who did not have vacation time plus the Beth Skow stayed to complete their normal time requirements. Beth Skow came to the library on Saturday an hour before opening to assess if the aftershocks caused any damage. Nothing was deemed necessary to stop the opening of the library as normal on a Saturday.

Total Totes sorted 182

MSLN 122 Mat Su Library Network Libraries (7 libraries)
 MSB 70 (MSB 5 Libraries) Wasilla 52
 Total JLC Totes sorted 90 (These are totes with PPL items going between JLC libraries.)

Postage: Total \$380.50 with 186 items mailed

Bills: \$46.50 Bills sent 93
 ILLs: \$47.32 ILLs sent 17
 JLC items: \$271.20 JLC items sent 57
 Misc: \$15.48 items sent 19 (returns, thank you notes, funding requests, etc..)

Programs:

The month of November is a fun time to be a kid at Palmer Public Library! The focus of programming at the library shifts to the winter season and outdoor activities. Children and their families were invited in to “imagine” with us—after reading a couple of inspiring stories, the meeting room was turned over to an art studio where participants could use various media to create. Talent abounds in our small community!

It was a pleasure to meet more youth from around the state this past month as well. Palmer hockey team hosted a tournament that saw teams from all over Alaska. We were happy to host the Juneau hockey team for a day as they chose Palmer Library for their team location to work on school assignments and enjoy some rest between games.

Children’s Programs	37	Events	1,240	Participants
Class Visits	2	Events	49	Participants
Young Adult Programs	3	Events	87	Participants
Adult Programs	10	Events	68	Participants
Total Library Programs	52	Events	1,444	Participants
Community Events	61	Events	205	Participants
Total Programs and Community	113	Events	1,649	Participants

Grants:

A grant awarded from the Alaska State Library was cause for gratitude this past month. The award was given to libraries whose Summer Reading Program participant numbers were proportionately large compared to the size of the library. This is a reflection of our involved community and the support given to Summer Reading. Thanks to our participation numbers, the cost of the supplies needed to start up Summer Reading Program are now covered!!